



## **MEDISECURE PTY LTD PRIVACY POLICY**

MediSecure is totally committed to protecting your privacy in the process it conducts of collecting, storing and transmitting your personal prescription data.

MediSecure is highly aware that prescription information is, for many, sensitive and intensely personal to you, the patient, and you would only wish your doctor and pharmacist to be aware of the fact that the medicine had been prescribed and /or dispensed for you.

This Privacy Policy is to tell you what kind of information we may collect about you in the e-prescription process, how we may use that information and whether we disclose it to anyone. We also advise how long we will hold the information.

We want you to be fully informed about what information we have about you and what we do with that information.

### **What MediSecure Does**

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MediSecure provides a safe, secure and simple electronic transmission of prescription system. It links the doctors and pharmacists through a secure Script Vault where a prescription is held as an encrypted secure message until it is called for by the patient's pharmacy dispensing system.

The MediSecure system prints a barcode on the paper prescription and this barcode links the prescription to the electronic prescription message.

### **Collection of Information**

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MediSecure only collects non-personal information about your prescription. This transmission information, just like the delivery address and sender information on a traditional letter or parcel, is stored on the outside of the securely encrypted e-prescription message. It is placed outside the e-prescription during the encryption and authentication process before it leaves your doctor's computer.

This information is necessary to identify your prescription (the barcode), the expiry date of your prescription, the source of the prescription (the doctor's clinic) and the time and date the prescription was written. Before the information leaves your doctor's computer to go to the MediSecure Script Vault<sup>®</sup>, it is encrypted and authenticated.

The secure information package (i.e., the prescription) is carried via the internet to the MediSecure Script Vault<sup>®</sup> where it is safely stored in a secure facility in Sydney, N.S.W.

This transmission information is the only information that MediSecure<sup>®</sup> collects from your prescription. The rest of the information that is written on the paper prescription remains encrypted and is forwarded as an encrypted bundle to a pharmacy where you present your paper prescription.

The other piece of information held by MediSecure<sup>®</sup> is collected when your prescription has been dispensed at a pharmacy. MediSecure<sup>®</sup> receives notification that this particular prescription has been filled, on what date and at which pharmacy. This dispense notification relates only to a prescription number. It does not directly relate to you.

MediSecure® disposes of the unused e-prescriptions in the Script Vault® after the expiry date held on the outside of the secure e-prescription.

MediSecure does not collect any additional information about you.

## **Use of Personal Information**

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MediSecure itself does not access or use the information it holds. Its sole function is to transfer your prescription information from the doctor's computer to the computer used by the pharmacist.

## **Use of Non-Identifiable Information**

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MediSecure does not use your prescription information in any other way than that described.

MediSecure may be required in the future to extract information that could be used anonymously but used for very limited purposes. The sole purpose for which MediSecure would decide to release non-identifiable data would be research purposes and then only to a limited number of institutions that are legally authorised to collect such information from the MediSecure Script Vault®.

Any information released by MediSecure for research purposes will not contain your name or your address.

MediSecure does not make your personal information available in any form for any purpose other than to transmit your prescription from your doctor to the pharmacy you choose.

## **Can MediSecure View Your Information**

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MediSecure has designed its system so that it cannot view any information inside the prescription message. All MediSecure sees in practice are the transmission particulars of a prescription [the barcode, expiry date, source of prescription and time and date when the prescription was written], not to whom the prescription relates.

We take this approach so that the prescription can only be linked to you when you attend your pharmacy-of-choice, and the doctor can be identified.

## **Disclosure**

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MediSecure will disclose your information to the pharmacy you choose to visit to have your prescription filled. That applies to the initial prescription and all repeats.

MediSecure will advise the prescribing doctor the prescription has been filled if the doctor requests that information.

MediSecure will not disclose the information to any other person.

MediSecure will comply with any laws or regulations in force from time to time requiring information to be disclosed.

## **No Sale of Personal Information**

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Under no circumstances will MediSecure sell or receive payment for disclosing your personal information. The information will not be made available by MediSecure for commercial purposes in any form.

## **Security**

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MediSecure operates a secure data transmission system that comes into operation from the time the information leaves the doctor's computer until it arrives at the pharmacists' computer. The information does not enter the control of any other party.

The MediSecure<sup>®</sup> system is of a standard that complies with the Australian Standards for the transmission of clinical data over the internet.

## **Changes to MediSecure Privacy Policy**

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This Privacy Policy was approved on 28 July 2010. Should this Privacy Policy change in any way MediSecure will publish the change here.

Visitors to our website are invited to check back from time to time to review any changes.

Date 28 July 2010

Version 2.02